

Holiday Homes Mobile Home Park  
701 Montara Rd.  
Barstow, CA 92311  
760-252-3511

## NOTICE OF PUBLIC AWARENESS

This notice is to inform the residents of Holiday Homes Mobile Home Park of the hazards associated with the natural gas pipeline system located within the park and how to respond if a gas leak is detected. Please read the contents carefully. Our goal is to ensure that natural gas is provided to the residents for their personal use in a safe and reliable manner.

### **Purpose of the Gas Pipeline System**

The natural gas pipeline system in Holiday Homes is owned, operated and maintained by the owners of the park. The pipeline system is designed to distribute gas to the residents, which is commonly used for warming homes, heating water (i.e. hot water heaters), cooking, the laundry room and the pool heater.

### **Reliability of the Gas Pipeline**

The gas pipeline system is operated and maintained by qualified individuals in accordance with the park's Operations and Maintenance Plan, which contains procedures for safely operating, maintaining and monitoring the system. The California Public Utilities Commission inspects the gas pipeline system for compliance with the Federal rules and regulations.

### **Hazards Associated with the Gas Pipeline**

Gas can leak from pipeline facilities damaged due to corrosion, outside force, natural events or equipment failure, etc. Because natural gas is a flammable commodity, gas leaks, under certain circumstances, have the potential to cause harm.

### **Preventive Measures Used for the Gas Pipeline**

The gas system is leak surveyed annually. All hazardous leaks are repaired. All main valves are inspected to ensure that they are operable. The gas system is patrolled on a routine basis to ensure that hazardous conditions such as atmospheric corrosion, improper care of discontinued services and customer lines, inadequate support of meters and pipeline components, etc., are noted and corrected. The park has a cathodic protection system that protects the pipeline from corroding and that the system is monitored on a routine basis to ensure its effectiveness.

### **How the Gas Pipeline Can Be Damaged**

The gas pipeline is susceptible to damage to outside forces such as those caused by excavation, vehicular traffic or excessive loads placed on meter set assemblies. In addition, restricted access to main valves and meter set assemblies could result in severe consequences in the event of an emergency.

The greatest risk to underground gas pipelines is damage caused during excavation. Even a minor impact with the pipeline could cause a dent or damage to its coating, resulting in a leak. **Notify the park owner/manager before you dig.** Do not park vehicles near gas meters or pipelines that are not protected by barriers. Do not remove meter supports or place heavy items on top of meter set assemblies. Do not restrict access to main valves or meter set assemblies. Please inform park owner/manager of gas meters that are vulnerable to vehicular damage or need supports and any other potential hazards you may notice.

### **Ways to recognize gas leaks**

Odor: Natural gas is colorless, odorless, tasteless and non-toxic. An additive (Mercaptan) in the gas gives it a distinctive odor (similar to rotting eggs or sulfur).

Vegetation: Natural gas leaking from an underground pipeline can destroy vegetation by starving the roots of air and water. An unusual dry patch of vegetation, within an otherwise green area, could indicate a below ground gas leak.

Sound: A blowing or hissing sound could indicate the presence of a gas leak.

**Bubbling Water:** Gas leaks on underground pipelines in flooded areas may cause bubbles in the water as the gas rises to the surface.

**Fungus-like Growth:** Gas leaks in valve boxes, manholes, etc., may develop a fungus-like growth that is generally white in color.

### **How to Respond to a Gas Leak**

Do not light items such as matches or cigarettes, or use any device that may generate a spark such as electrical switches, telephones (cell and land line phones), doorbells, automobiles or other engines, etc. Extinguish all flames, evacuate the building to a safe distance and turn off gas if feasible. To report a gas leak, call 252-3511 and inform park personnel of the situation and the location of the leak. Do not make the phone call from the area where the gas leak is present.

Example: You smell gas by your back steps! There could be several reasons for the odor, so first you would call the office. Trained personnel will come to your home at once and do several tests to determine the source of the odor. If it were a leak at or around the meter, they would attempt to repair it. If it were a leak in your home, they would inform you of the source and turn off the gas to that appliance. If it were a more serious problem they would make arrangements with contractors, etc.

## **Other Park Utility Information**

### **Utility Responsibility**

Did you know there are three owners for each utility line in the park? First is the Utility Company, which is responsible for quality, volume and supply of the utility to the Master Meters in our park. Second, Park Management and Owners are responsible between the Master Meter and your Space Meter. We are responsible for most of the gas pipes in the street that goes to your individual meter. Third, you are responsible from the Space Meter to your appliances, outlets, etc. This would make you responsible for your stove, home heater and hot water heater. It also includes the gas lines pipes from your appliances to the meter.

### **Electric Problem**

The electricity goes off in your house! First determine if this is a community problem (like a brown out or black out). Turn off all appliances especially the air conditioner or swamp cooler. Do not open your refrigerator or freezer anymore than necessary. When the power comes back on, turn on each appliance, at intervals of 2 minutes apart so that the main power source will not be overloaded. If your appliances do not all come on call the office, 252-3511. If the office is closed, ask for the manager and someone will be sent to your home as soon as possible.

### **Water/Sewer Problem**

You have a water or sewer leak at your house! Call the office or tell the answering service what the problem is and have them call a manager to come evaluate the problem. Trained personnel will come to your home to determine what the problem may be. If it is a park problem, it will be taken care of as quickly as possible. If it is a problem with your home plumbing, they will inform you as to the best way of taking care of the situation.

### **Telephone or Cable TV/Satellite Service Problem**

Holiday Homes Mobile Home Park is not responsible for your telephone, cable or satellite service. If you have problems with these particular items, please call the company involved with your service.

For additional information, contact the owner/manager of the park. Also, visit the websites of the U.S. Department of Transportation, Pipeline and Hazardous Materials Safety Administration (<http://www.phmsa.dot.gov>) or the California Public Utilities commission (<http://www.cpuc.ca.gov/puc/>).

If you have any questions, please call the office, 252-3511.

## EMERGENCY PLAN INFORMATION

### PARK OFFICE TELEPHONE NUMBERS:

Managers	Susan L. Nikkel	760-252-3511 (w)
Assistant Manager	Kathy Pirwitz	760-252-3511 (w)
Night Manager & Maintenance Supr.	Gilbert Rodriquez	760-252-3511 (w)
Night Manager	Harold Nikkel	760-252-3511 (w)

### EMERGENCY TELEPHONE NUMBERS

Fire Department	911 or 760-256-2251
Police Department	911 or 760-256-2211
Southwest Gas Company	800-876-9091
Electric Company	800-611-1911
Water Company	800-999-4033
Ambulance/Paramedics	911

### EMERGENCY TELEPHONE LOCATIONS:

Fire Alarm	Activated by Dialing 911
Public Telephones	Wal-Mart 621 Montara Road

PLEASE REPORT ALL GAS OR WATER LEAKS, ELECTRICAL OUTAGES, SEWER STOPPAGES AND/OR INJURIES TO THE PARK OFFICE, WHETHER OR NOT YOU HAVE ALREADY CALLED AN EMERGENCY SERVICE.

In the event of a disaster (earthquake, flood, fire, etc.) it will be necessary to coordinate all safety efforts through the Park Office or Manager. The location of all main Valves and switches are posted in the Park Office.

**DO NOT SHUT OFF ANY MAIN VALVES OR SWITCHES. ALL MAIN VALVES AND SWITCHES MUST BE OPERATED ONLY BY QUALIFIED PARK PERSONNEL**