

January 2016



Holiday Homes MHP

701 Montara Rd.

Barstow, CA 92311

1-760-252-3511

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www.holidayhomesmhp.com



News & Notes

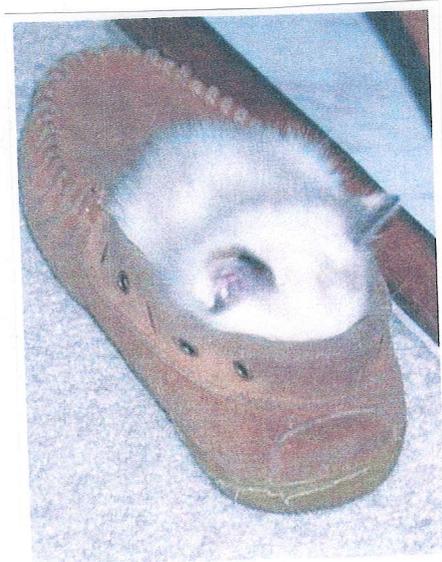
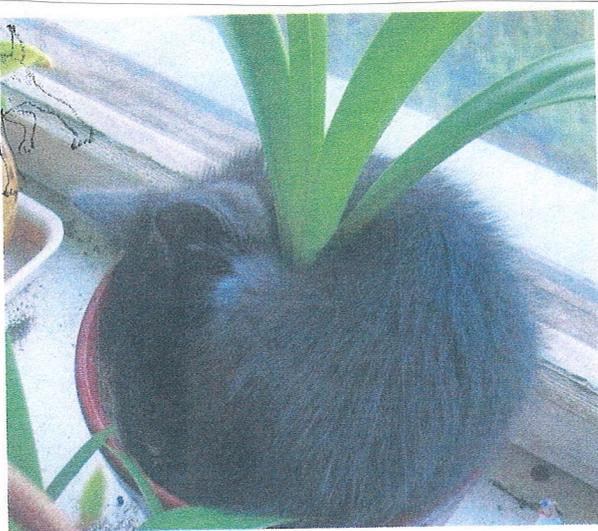
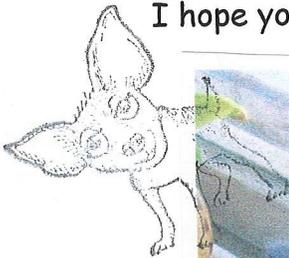
Pet Patrol

Baby, it's cold outside. Remind your human caregivers to not leave you outside for long periods of time. Just like in the summer when it's too hot, winter can be just as bad on us pets.

We are getting complaints again that your human caregivers are not picking up the packages you deposit on the streets, neighbors yards or common areas. Do not let your human caregivers get away without picking them up.

I hope that everyone had a great holiday! I did.

I hope you enjoy the pictures.



Till Next Time -

Peanut



For Safety's Sake

What to Look For and How to Protect Yourself and Your Family
Health Insurance Frauds:

Medical Equipment Fraud:

Equipment manufacturers offer "free" products to individuals. Insurers are then charged for products that were not needed and/or may not have been delivered.

"Rolling Lab" Schemes:

Unnecessary and sometimes fake tests are given to individuals at health clubs, retirement homes or shopping malls and billed to



insurance companies or Medicare.

Services Not Performed:

Customers or providers bill insurers for services never rendered by changing bills or submitting fake ones.

Medicare Fraud:

Medicare fraud can take the form of any of the health insurance frauds described above. Senior citizens are frequent targets of Medicare schemes, especially by medical equipment manufacturers who offer seniors free medical products in exchange for their Medicare numbers. Because a physician has to sign a form certifying that equipment or testing is needed before Medicare pays for it, con-artists fake signatures or bribe corrupt doctors to sign the forms.

Tips for Avoiding Health Insurance Frauds

Never sign blank insurance claim forms.

Never give blanket authorization to a medical provider to bill for services rendered.

Ask your medical providers what they will charge and what you will be expected to pay out-of-pocket.

Carefully review your insurer's explanation of the benefits statement. Call your insurer and provider if you have questions.

Do not do business with door-to-door or telephone salespeople who tell you that services of medical equipment are free.

Give your insurance/Medicare identification only to those who have provided you with medical services.

Keep accurate records of all health care appointments.

Know if your physician ordered equipment for you.



From The Manager

The **Riegel Family/Holiday Homes Christmas Party** was so much fun. Thank you to the entire Riegel Family for the great party!

Christmas Decorating Contest Winners are:

#275 - Beth Burke

#229 - Brenda Rogers

#88 - James English

#172 - Linda White

#173 - Al & Hattie McCarthy

#120 - Tom Wagemann



#11 - Lonnie and Cheryl Passmore

#134 - Richard and Paula Islas

#18 - Ligia Arana and Martha Mendez - Best Use of White

#21 - Villegas Family - Special Judges Award



All winners received a certificate for reducing rent for one month of their choice this year. I hope that everyone got a chance to go around the park and look at the neat decorations.

Door Prize Winners:

#18 - Ligia Arana and Martha Mendez

#250 - Betty Eriksen

#164 - Shirley Reed

#9 - Mike and Shirley Cox

#140 - Bob and Carley Brunner

#33 - Evelyn Moody

#81 - Russ and Barbara Dadd

#163 - Frances Thomas

#2 - Gilbert Rivera

#229 - Brenda Rogers

#168 - Donna Berry

#116 - Wrayanne Huddleston

#258 - Doug McElfresh

Congratulations to all our winners!

We would also like to thank all the residents who brought in goodies/gifts for the management and staff of Holiday Homes! You are all so very thoughtful and we appreciate you all!!

Included in this newsletter is a clean Emergency Information form. Please fill it out just in case you have any updates. It will be placed in your resident file in the office.

There are also several pages of important information that you might find interesting. Please look through them.

When using the **Pedestrian Gate**, please make sure that you **close it behind you!** We are finding the gate open at least once a day. Also, if you are using it late at night, **don't let it slam shut.** Your neighbors who live by the pedestrian gate don't like being woken up by the slamming.

This month's **Mini Health Fair** will be **Thursday, Jan 10th** here in the **clubhouse** from **10AM-11AM.** You can have your **blood pressure taken and blood sugar tested.** You never know what will be offered each month, so come down and check it out.

An important message from the office: Please make sure you make out your rent check to **Riegel Properties** and not Holiday Homes using **blue or black ink** only. Thank you!

Happy
New Year!



a dire emergency, please do not knock on the manager's doors or call them at home. Use the answering service.

The speed limit in the park is **15** miles per hour. Please stop at all stop signs and corners that don't have stop signs. You don't want to run into one of your neighbors or their pets with your car!

Attention Seniors (Age 60+)

Did you know? You could have a nutritious meal for a donation of only \$3.00? All meals include a main dish, vegetable, drink and dessert.

Where?

At the Barstow Senior Citizen's Center, located at 555 Melissa Ave. Our lunch service time is from 11:30 am until 12:30 pm. Our phone number is 1-760-256-5023.

This meal is provided through a grant from the Department of Aging and Adult Services of San Bernardino County. All donations are to help offset the cost of staff, utilities and the care of equipment. Without your donation, the program would stop. You can bring a friend but if they are under 60 years of age: their donation will cost \$5.00. (This is still a great meal deal!)

We also provide meals to homebound seniors!

For more information, call 1-760-256-9111.

Thank you,
Jeff Eason

We are doing our best to keep the park safe but we need your help. If you see someone acting suspiciously or anything suspicious, **PLEASE call the Barstow Police Dept. at 1-760-256-2211.** You can request that the responding officer not show up at your door. If the officer needs to talk to you, they can call you on the phone. With all of us working together, we can help minimize these types of problems.

FYI - The cameras in the park are monitored daily. We do see vehicles that go through stop signs without stopping and vehicles speeding on the streets not only by the **cameras but also by direct observation.** Be aware of the speed limit - 15 mph and all stop signs. It might not be such a bad idea to stop even at the corners that do not have stop signs so there won't be any type of accident.

From Park Rules & Regulations, revised 6/1/06

XI. SITE AND STRUCTURE MAINTENANCE:

C. Storage of Material: The only items which shall be stored under mobile home shall be the wheels, hitches and other items



permitted by law. The only items which may be stored elsewhere outside mobile home shall be patio furniture, barbecue equipment and bicycles. All other items shall be stored in an approved storage shed.



D. Access to Utility Meters: A clear pathway of at least thirty (30) inches in width shall be provided to all utility meters. No items may be installed or stored within thirty-six (36) inches of utility meters.

E. Water Flow: The resident must maintain drainage adequate to prevent water from damaging adjoining Park spaces or streets and to prevent the collection of standing water.

F. Consult Management Before Digging: The resident shall bear the cost of repairs to any utilities or Park property damaged by the resident. To avoid harm to underground facilities, residents must have Management consent before digging or driving stakes or rods into the ground.

G. Hazardous & Flammable Materials: Hazardous, unlawful or flammable materials (except those used for normal household purposes, and stored in protective, reasonably necessary quantities) are not permitted.

Recipes and Other Stuff

If you have a favorite recipe that you would like to share, please bring it to the office for copying and it will be printed in the newsletter.

Pimento-Cheese Pinwheels

4 oz. (1/2 of 8-oz. pkg.) Cream Cheese, softened
 $\frac{3}{4}$ cup shredded sharp Cheddar Cheese
 $\frac{1}{4}$ cup chopped pimentos
4 green onions, finely chopped
1/8 tsp. hot pepper sauce
1 pkg. (8 oz.) refrigerated crescent dinner rolls

Heat oven to 375°F.

Beat all ingredients except crescent dough with mixer until well blended.

Unroll dough; firmly press perforations and seams together to form 12x8-inch rectangle. Spread with cream cheese mixture.

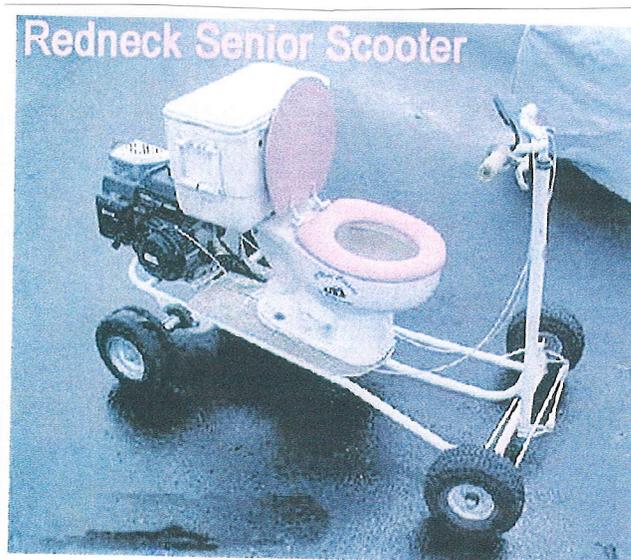
Roll up, starting at one long side. Cut into 16 slices. Place on baking sheet sprayed with cooking spray.

Bake 13 to 15 min. or until golden brown. Serve warm.

Serves 16

GENERAL INDOOR

- #44 Teach children to turn off faucets tightly after each use.
- #45 Watch the Home Water Challenge video or use the Home Water Audit Calculator to see where you can save water.
- #46 When the kids want to cool off, use the sprinkler in an area where your lawn needs it most.
- #47 Encourage your school system and local government to develop and promote water conservation among children and adults.
- #48 Play fun games while learning how to save water!
- #49 Monitor your water bill for unusually high use. Your bill and water meter are tools that can help you discover leaks.
- #50 Learn how to use your water meter to check for leaks.
- #51 Reward kids for the water-saving tips they follow.
- #52 Avoid recreational water toys that require a constant flow of water.
- #53 Grab a wrench and fix that leaky faucet. It's simple, inexpensive, and you can save 140 gallons a week.
- #54 Hire a GreenPlumber® to help reduce your water, energy, and chemical use.
- #55 Be a leak detective! Check all hoses, connectors, and faucets regularly for leaks.
- #56 We're more likely to notice leaky faucets indoors, but don't forget to check outdoor faucets, pipes, and hoses.
- #57 See a leak you can't fix? Tell a parent, teacher, employer, or property manager, or call a handyman.
- #58 At home or while staying in a hotel, reuse your towels.
- #59 Make suggestions to your employer or school about ways to save water and money.
- #60 Run your washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- #61 See how your water use stacks up to others by calculating your daily water use.



EMERGENCY INFORMATION

Date:

Name:

Space No.:

Phone:

IN AN EMERGENCY

Person to notify in case of an emergency (other than co-resident)

Name:

Relationship:

Address:

Phone Number 1:

Phone Number 2:

Doctor:

Phone Number:

Hospital:

Medical Insurance:

ID:

Contact person who has a key to your home:

Name:

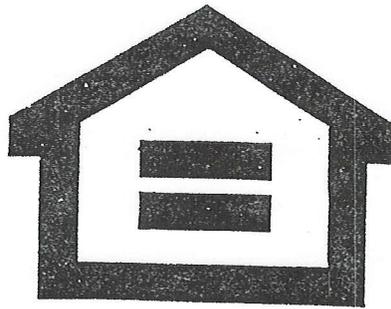
Space No.:

Phone Number:

Signature:

ADDITIONAL INFORMATION

If you are on oxygen, use a wheel chair or any other medical equipment that might be affected by a power outage, earthquake or other natural disaster, please give the details below so that we may implement a special emergency plan to help you.



**EQUAL HOUSING
OPPORTUNITY**

**We Do Business in Accordance With the Federal Fair
Housing Law**

(The Fair Housing Amendments Act of 1988)

**It is Illegal to Discriminate Against Any Person
Because of Race, Color, Religion, Sex,
Handicap, Familial Status, or National Origin**

- In the sale or rental of housing or residential lots
- In the provision of real estate brokerage services
- In advertising the sale or rental of housing
- In the appraisal of housing
- In the financing of housing
- Blockbusting is also illegal

Anyone who feels he or she has been discriminated against may file a complaint of housing discrimination:

1-800-669-9777 (Toll Free)

1 800 627 6275 (TDD)

U.S. Department of Housing and
Urban Development
Assistant Secretary for Fair Housing and
Equal Opportunity
Washington, D.C. 20410

January 2016

Sun

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Tue

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Thu

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Sat

					1 <i>New Year's Day Office Closed</i>	2
3	4 <i>Exercise 3:30-4:30</i>	5	6 <i>Exercise 3:30-4:30</i>	7 <i>Tai Chi 8-9 TOPS 5:30-7:30</i>	8 <i>Exercise 3:30-4:30</i>	9 <i>Private Party #94 2-5</i>
10	11 <i>Emergency Team 1-2 Exercise 3:30-4:30</i>	12	13 <i>Exercise 3:30-4:30</i>	14 <i>Tai Chi 8-9 Mini Health Fair 10-11 TOPS 5:30-7:30</i>	15 <i>Exercise 3:30-4:30</i>	16 <i>Clubhouse Floor Maintenance</i>
17	18 <i>Exercise 3:30-4:30</i>	19	20 <i>Exercise 3:30-4:30</i>	21 <i>Tai Chi 8-9 TOPS 5:30-7:30</i>	22 <i>Exercise 3:30-4:30</i>	23
24	25 <i>Exercise 3:30-4:30</i>	26	27 <i>Exercise 3:30-4:30</i>	28 <i>Tai Chi 8-9 TOPS 5:30-7:30</i>	29 <i>Exercise 3:30-4:30</i>	30 <i>Private Party #169 2-4</i>
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PARK OFFICE TELEPHONE NUMBERS

Manager	Susan Nikkel	760-252-3511 (w)
Asst. Mgr.	Kathy Pirwitz	760-252-3511 (w)
Maintenance Lead	Cary Carpenter	760-338-9877 (w)
Night Duty	Harold Nikkel	760-559-6589 (w)
Night Duty	Steve Terrell	760-559-6589 (w)

EMERGENCY TELEPHONE NUMBERS

Fire Department	760-256-2251 OR 911
Police Department	760-256-2211 OR 911
Southwest Gas Co.	800-762-9294
Electric Co.	800-655-4555
Water Co.	760-256-8215
Ambulance/Paramedics	911

Please report all gas or water leaks, electrical outages, sewer stoppages and/or injuries to park office, 1-760-252-3511, whether or not you have already called an emergency service.

In the event of a disaster (earthquake, flood, fire, etc.) it will be necessary to coordinate all safety efforts through the park office or manager. The location of all main valves and switches are posted in the park office.

DO NOT SHUT OFF ANY MAIN VALVES OR SWITCHES. ALL MAIN VALVES AND SWITCHES MUST BE OPERATED ONLY BY QUALIFIED PARK PERSONNEL.

Holiday Homes Mobile Home Park
701 Montara Rd.
Barstow, CA 92311
760-252-3511

NOTICE OF PUBLIC AWARENESS

This notice is to inform the residents of Holiday Homes Mobile Home Park of the hazards associated with the natural gas pipeline system located within the park and how to respond if a gas leak is detected. Please read the contents carefully. Our goal is to ensure that natural gas is provided to the residents for their personal use in a safe and reliable manner.

Purpose of the Gas Pipeline System

The natural gas pipeline system in Holiday Homes is owned, operated and maintained by the owners of the park. The pipeline system is designed to distribute gas to the residents, which is commonly used for warming homes, heating water (i.e. hot water heaters), cooking, the laundry room and the pool heater.

Reliability of the Gas Pipeline

The gas pipeline system is operated and maintained by qualified individuals in accordance with the park's Operations and Maintenance Plan, which contains procedures for safely operating, maintaining and monitoring the system. The California Public Utilities Commission inspects the gas pipeline system for compliance with the Federal rules and regulations.

Hazards Associated with the Gas Pipeline

Gas can leak from pipeline facilities damaged due to corrosion, outside force, natural events or equipment failure, etc. Because natural gas is a flammable commodity, gas leaks, under certain circumstances, have the potential to cause harm.

Preventive Measures Used for the Gas Pipeline

The gas system is leak surveyed annually. All hazardous leaks are repaired. All main valves are inspected to ensure that they are operable. The gas system is patrolled on a routine basis to ensure that hazardous conditions such as atmospheric corrosion, improper care of discontinued services and customer lines, inadequate support of meters and pipeline components, etc., are noted and corrected. The park has a cathodic protection system that protects the pipeline from corroding and that the system is monitored on a routine basis to ensure its effectiveness.

How the Gas Pipeline Can Be Damaged

The gas pipeline is susceptible to damage to outside forces such as those caused by excavation, vehicular traffic or excessive loads placed on meter set assemblies. In addition, restricted access to main valves and meter set assemblies could result in severe consequences in the event of an emergency.

The greatest risk to underground gas pipelines is damage caused during excavation. Even a minor impact with the pipeline could cause a dent or damage to its coating, resulting in a leak. **Notify the park owner/manager before you dig.** Do not park vehicles near gas meters or pipelines that are not protected by barriers. Do not remove meter supports or place heavy items on top of meter set assemblies. Do not restrict access to main valves or meter set assemblies. Please inform park owner/manager of gas meters that are vulnerable to vehicular damage or need supports and any other potential hazards you may notice.

Ways to recognize gas leaks

Odor: Natural gas is colorless, odorless, tasteless and non-toxic. An additive (Mercaptan) in the gas gives it a distinctive odor (similar to rotting eggs or sulfur).

Vegetation: Natural gas leaking from an underground pipeline can destroy vegetation by starving the roots of air and water. An unusual dry patch of vegetation, within an otherwise green area, could indicate a below ground gas leak.

Sound: A blowing or hissing sound could indicate the presence of a gas leak.

Bubbling Water: Gas leaks on underground pipelines in flooded areas may cause bubbles in the water as the gas rises to the surface.

Fungus-like Growth: Gas leaks in valve boxes, manholes, etc., may develop a fungus-like growth that is generally white in color.

How to Respond to a Gas Leak

Do not light items such as matches or cigarettes, or use any device that may generate a spark such as electrical switches, telephones (cell and land line phones), doorbells, automobiles or other engines, etc. Extinguish all flames, evacuate the building to a safe distance and turn off gas if feasible. To report a gas leak, call 252-3511 and inform park personnel of the situation and the location of the leak. Do not make the phone call from the area where the gas leak is present.

Example: You smell gas by your back steps! There could be several reasons for the odor, so first you would call the office. Trained personnel will come to your home at once and do several tests to determine the source of the odor. If it were a leak at or around the meter, they would attempt to repair it. If it were a leak in your home, they would inform you of the source and turn off the gas to that appliance. If it were a more serious problem they would make arrangements with contractors, etc.

Other Park Utility Information

Utility Responsibility

Did you know there are three owners for each utility line in the park? First is the Utility Company, which is responsible for quality, volume and supply of the utility to the Master Meters in our park. Second, Park Management and Owners are responsible between the Master Meter and your Space Meter. We are responsible for most of the gas pipes in the street that goes to your individual meter. Third, you are responsible from the Space Meter to your appliances, outlets, etc. This would make you responsible for your stove, home heater and hot water heater. It also includes the gas lines pipes from your appliances to the meter.

Electric Problem

The electricity goes off in your house! First determine if this is a community problem (like a brown out or black out). Turn off all appliances especially the air conditioner or swamp cooler. Do not open your refrigerator or freezer anymore than necessary. When the power comes back on, turn on each appliance, at intervals of 2 minutes apart so that the main power source will not be overloaded. If your appliances do not all come on call the office, 252-3511. If the office is closed, ask for the manager and someone will be sent to your home as soon as possible.

Water/Sewer Problem

You have a water or sewer leak at your house! Call the office or tell the answering service what the problem is and have them call a manager to come evaluate the problem. Trained personnel will come to your home to determine what the problem may be. If it is a park problem, it will be taken care of as quickly as possible. If it is a problem with your home plumbing, they will inform you as to the best way of taking care of the situation.

Telephone or Cable TV/Satellite Service Problem

Holiday Homes Mobile Home Park is not responsible for your telephone, cable or satellite service. If you have problems with these particular items, please call the company involved with your service.

For additional information, contact the owner/manager of the park. Also, visit the websites of the U.S. Department of Transportation, Pipeline and Hazardous Materials Safety Administration (<http://www.phmsa.dot.gov>) or the California Public Utilities commission (<http://www.cpuc.ca.gov/puc/>).

If you have any questions, please call the office, 252-3511.